# Key Learnings and Reflections

ASEAN Regional Forum – Seminar on Preventive Diplomacy and Mediation training

# Mediation and Preventive Diplomacy are useful tools for preventing and resolving conflict

# Mediation is facilitated dialogue

### What is mediation?

Mediation is a <u>process</u>, whereby a <u>third party</u> assists two or more parties, with their <u>consent</u>, to prevent, manage or resolve a conflict by helping them develop mutually acceptable solutions

Mediation can be used as a tool at all stages of a peace process—as prevention, intervention, conflict resolution, reconciliation, etc.

# Seven Deadly Sins

- 1. Ignorance
- 2. Arrogance
- 3. Partiality
- 4. Impotence
- 5. Haste
- 6. Inflexibility
- 7. False Promises

## Eight Fundamentals – UN Guidelines

- 1. Preparedness
- 2. Consent
- 3. Impartiality
- 4. Inclusivity
- 5. National Ownership
- 6. International Law and Normative Framework
- 7. Coherence, Coordination and Complementarity of the Mediation Effort
- 8. Quality of the Peace Agreement

### Overall Lessons and Reflections

- Models of mediation third party, insider
- Link between the mediation and the implementation
- Mediator needs to be recognized and accepted by both parties
- Mediation should be based on deep understanding of the conflict and its dynamics

### Mediators are...

- Honesty
- Valued based
- Ego-less
- Emotionally Intelligent
- Aware
- Patient
- Capacity to Listen
- Sense of humour

- Legitimate
- Credible
- Honest broker

# Mediation Support and Architecture

- Flexible mechanisms which address problems along the way
- Ability to evolve new mediation support Infrastructure as new issues emerge

### What else?

- Negotiating tactics
- Ego-less? Value based?
- Opportunity for regional organization can be involved in mediation or conflict management; mediation support (capacity needed in this area for ASEAN)
- Complexity role play showed us how complex mediation process can be.
- Conducting conflict analysis is key to understanding the complexity
- Prepare for ensuring work towards positive peace address a lot of political problems and causes. Long term transformation.
- Discussion of cases showed 6 ASEAN countries supporting these processes. Very valuable experience – "blow ASEAN trumpet". How might ASEAN help to valorize the experience?
- Value of drawing on a range of stakeholders to reach local solutions on local problems.