

Australia's Lessons Learned – The Queensland Police Service and the impact of the Queensland Floods





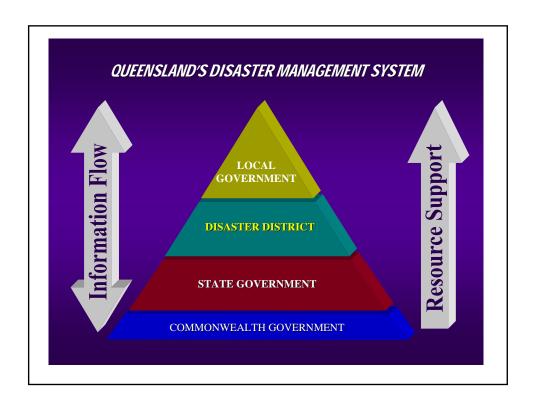
Overview of events 2010 - 11

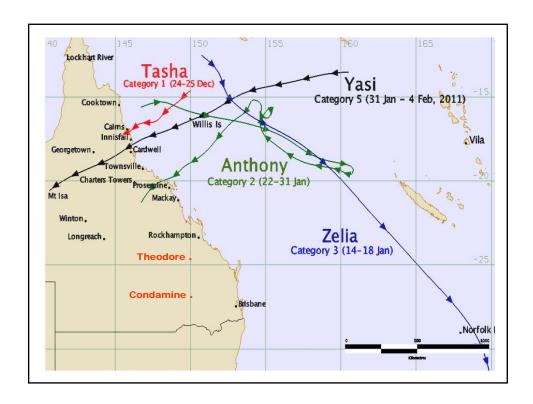
Lessons Learnt

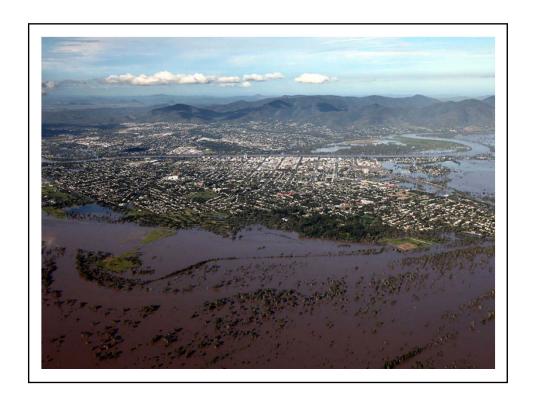
Preparations for 2011 - 12 season

Future











Key Learnings

Resource intensive

- Emergency response
- Maintenance of core business

Multi-agency response

Importance of planning & training



Resource Intensive

State Disaster Coordination Centre

Police Operations Centre

Officers deployed to assist across regions

Police Air Wing





Maintenance of Core Business

Operations "Safeguard" & "Clement"

Support from other jurisdictions

Security of flood effected communities

Maintenance of public confidence







Multi – Agency Response

Command & coordination

Emergency responders

Logistics, transport, power, communications...

Community support



Multi-Agency Response

Commonwealth assistance (ADF)

- Highly skilled & well disciplined
- Evacuations/repatriation
- DACC





Planning & Training

Catastrophic planning

Scalable & flexible

Interoperability with other agencies



2011-2012 Preparations

Additional dedicated resources

Increased emphasis on disaster management

Review of planning

QEOC online





The Future

Critical incident management system

OPR & District Officer conferences

Ongoing engagement with Local Government

Construction of cyclone shelters





Queensland Reconstruction Authority

www.qldreconstruction.org.au

Queensland Floods Commission of Inquiry

www.floodcommission.qld.gov.au

